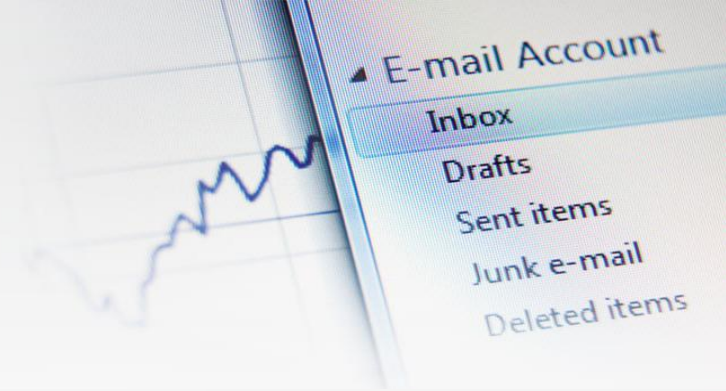


M5000

Voice messaging



Overview

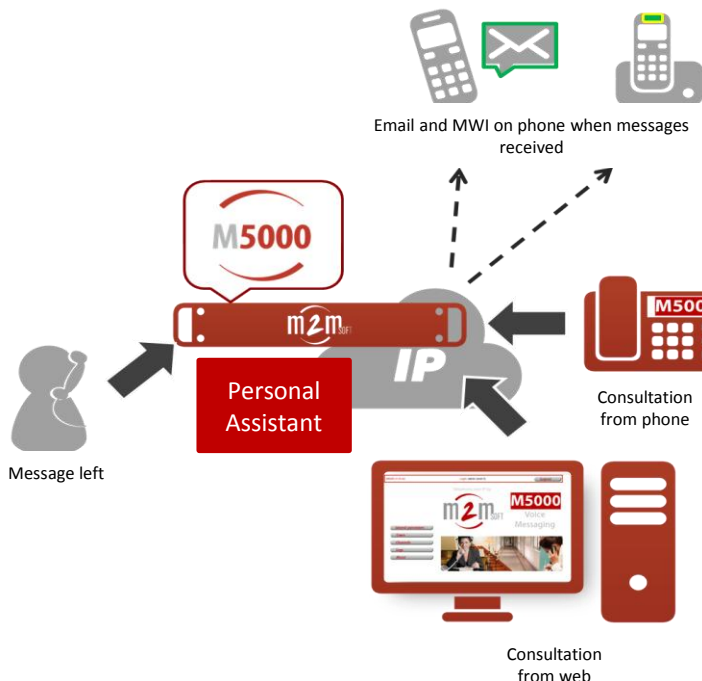


Fig 1: Environment of the M5000

The M5000 is a voice messaging system that enables to affect a vocal box to each user of a telephone service (over IP or not). The M5000 can be linked to a standard IPBX.

In case of no-answer or busy, the call can be redirected by the IPBX to the vocal box of the user.

The user will then be notified on his electronic address account and on his phone.

He will then be able to consult, delete or archive his messages from any web browser or any phone inside the company.

Advantages of the solution

- **A strong accessibility of the service:** The M5000 enables its users to access to voice messages received from any phone on the company and through an identification to their personal mailbox with a DTMF code. The access can also be done through a web browser on a secured interface.

- **Various notifications:** As soon as a new voice message is received, the user is notified by a MWI indicator (light, text) on his own phone and via an email on his favourite electronic address in order to be reached at anytime.

- **Advanced customization:** The different options (password, announcement) are customizable per user from his phone or from the web. The set up of a **Personal Assistant** allows to go even further, offering various choices for the caller when he's leaving a message; be redirected on the mobile phone of his correspondent, on a colleague's phone or at the main switchboard. The choices can be modified or suppressed at any time.

Functionalities of the solution

Advanced functionalities

- Consultation of the messages with a web browser and/or from any phone in the company
- MWI notifications on the phone and via an email on one or more email addresses
- Boxes sharing
- Users grouping
- Personal Assistant; to configurate and customize per user
- Web interface for administration

Technical characteristics

- Signal: SIP, H323
- Codecs: G711 Alaw/Ulaw (G729 in option)
- Number of channels: from 4 to 350 according to the platform
- Database: SQL or XML
- OS supported: Linux (RH, Ubuntu, Debian) and Windows XP/Vista
- Administration: HTTP

To order

The solution can be sold in option with an IPBX server or separately as a software or an embedded solution.

Contact the sales department of M2Msoft at 0033 820 200 263 or via sales@m2msoft.com.